



Tropical temperatures
in the Elkerliek Hospital
Helmond, The Netherlands

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# Outline Elkerliek hospital, Helmond, The Netherlands Life in the Clinical Chemical Lab Case report Crisis management Impact for employees What did we learn?



### Elkerliek hospital, Helmond, The Netherlands

- General hospital: 500 beds
- Two locations (15 klm)
- 2000 employees (1300 fte), 120 physicians
- 17.000 admissions / year
- 300.000 polyclinical visits / year
- Annual budget 120 M€
- Approx. 1% Dutch hospital care

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# Dept. of Clinical Chemistry

- 100 employees (70 fte), 3 clinical chemists
- (poly)clinic, 100 general practitioners a.o.
- 325.000 blood drawings / y
- 1.5 M laboratory tests / y
- 3000 blood transfusions
- Budget 5 M€ for reagents and personnel / y















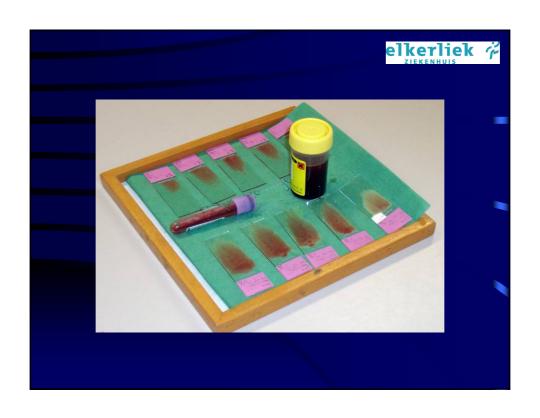
















## Monday July 7, 2008

- On call: 19:00 Internist
- 40 y female patient, acute liver failure
- Stat coagulation factor V
- Admitted on July 5, emergency department
- Recent holiday in Uganda, swimming sweet-water
- DD: tropical disease (malaria, typhoid fever ?)



## Saturday July 5, 2008

- 05:27 ER
- Fever, headache, occasionally pain muscles and abdomen, shortness of breath, nausea
- General chemistry: mildly elevated liver enzymes (ALAT 141 U/L, ASAT 139 U/L)
- Hematology: low platelets (72\*10E9/L), slightly low leukocyte count (3.3\*10E9/L), slightly toxic leukodiff
- Coagulation: D-dimer elevated (3 mg/L)
- Blood cultures, malaria (2x), HIV, HAV, HBV, HCV, CMV and EBV: all negative

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## Saterday July 5, 2008

- Temp. 40°C, not acutely ill
- Medical examination: no abnormalities
- X-thorax: no abnormalities
- Returned Uganda June 27, Juli 2 first visit GP
- Lariam, malaria prophylaxis
- Spouse not ill
- DD: viral infection, tropical fever, Q-fever?
- Hospital admission general ward (Internal Medicine)

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# Sunday July 6, 2008

- Sharp rise liver enzymes: ALAT 1526 U/L, ASAT 2016 U/L, LDH 3000 U/L
- Platelets 57\*10E9/L, leucocytes 3\*10E9/L
- Malaria and blood cultures: negative
- No further abnormalities

# Monday July 7, 2008

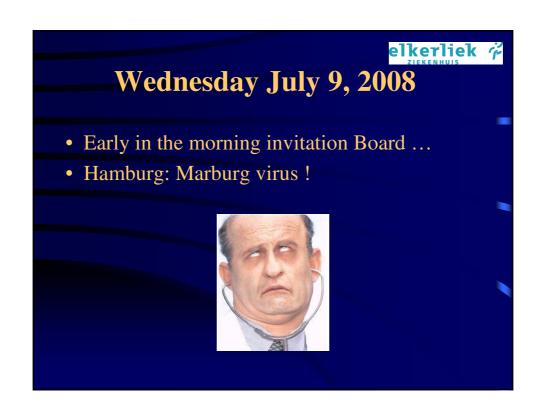
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- Extremely high liver enzymes: ALAT 6300 U/L, ASAT 10.050 U/L, LDH 15.500 U/L
- Renal failure: creatinin 199 umol/L
- Platelets 54 104\*10E9/L, leucocytes 9.4 15.5\*10E9/L, 20 bands in diff
- CRP rising: 52 mg/L,
- Fibrinogen 1 gr/L, APTT 55 sec, PT 29 sec, D-dimer 21 mg/L: DIC ? Liver failure? F V ?
- Stool cultures neg.
- Serology: yellow fever, rickettsiae, dengue, schistosoma, amoeba, leptospirae a.o.

# Monday July 7, 2008

- F V not available stat
- Patient in isolation room
- Transferred during evening to UMC Leiden: tropical infection ?
  - liver-transplant?

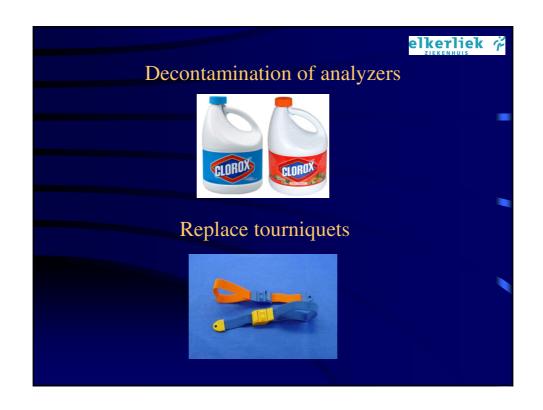
# Tuesday July 8, 2008 • Internist persuaded F V no further relevance • Request retain stored samples for serology



# Crisis management team: Board of the hospital (chairman) All supervisors of employees involved Hospital hygienist Microbiologist Internist (not personally in contact) Communication-officer Patient services-officer Welfare worker Hospital medical officer (for employees)











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## Employees involved

- 45 in total Elkerliek hospital
- 13 laboratory-technicians
- ISO 15189 accreditation helpful!
- Unprotected contact patient
   (blood drawing, malaria sample preparation)
- Open sample tubes, manual pipetting
- Admission not during weekend: +3
- No closed tube sampling: +3 (limited due to high liver enzymes)

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## Impact for employees involved:

- No travailing outside of The Netherlands (July!)
- In case of hospital visit: preferably Elkerliek
- No need to stay at home (sick-leave)
- Report use of medication, changes to be reported
- Body temperature twice daily for three weeks
- Daily contact with hygienist: temp and well-being
- Direct contact 24/7 internist in case of fever (>38)
- What to do in case of fever



# Three exciting weeks ...

- Daily contact supervisor with employees involved
- Support by colleagues (also fear ..)
- Professional support (welfare, physical therapy)
- Support for partner and children
- Flowers, cinema-tickets
- Surveillance mental problems (PTSD)



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## Juli 29!

- No sec. infections
- No cases of fever ...
- Closing meeting employees involved
- Press release local
- Closing diner a month later



## Lessons learned

- Routine hygienic practice in this case adequate
- In retrospect state-of-the art medical treatment
- Install small contact-group for employees
- In general: awareness risk infection healthcare



## Lessons learned

- Identification of contact-individuals (non-employees)
- Air-conditioning isolation wards
- Clothing-protocol isolation wards
- Communication parents young employees
- Instruction communication partner/children
- Follow-up non-employees involved by GGD (CHS)
- Improve communication GGD



